

ROAD TO

Recovery

A 20-Year Veteran in Long-Term Care Shares Her Thoughts About Walnut Place

“For 30+ nights, I slept in the other bed in my mother’s room and experienced first-hand the care delivery. I feel I must recognize the teammates who have impressed me as clear industry standouts.”

—Industry professional/adult child



NURSING TEAM

We were delighted when one woman, who has worked in and around a nursing staff and nursing homes for more than two decades, took the time to highlight the care her mother received as a temporary long-term care resident at Walnut Place. Here are just a few of the comments she shared about our certified nursing assistants (CNAs) and licensed vocational nurses (LVNs):

“Incredibly positive, always happy, smiling and goes above and beyond to make sure things are right...excellent at remembering guest preferences and delivers consistent care.”

“She communicates details to my mother even when it would be far easier to just skip it. My mother appreciates and feels comforted when she has information. No information can be worrisome, even scary, to someone who is frail and cannot hear or see well.”

“Even though we only had her two or three times, she has been such a superstar and comfort to my mother. My mother always felt like she was in amazing hands if she was her aid for the night.”

THERAPY STAFF

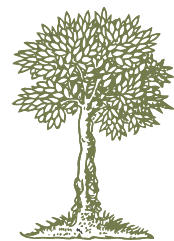
She attributes the Walnut Place therapy team as instrumental to her mother’s remarkable recovery. Here’s what this industry professional had to say:

“It was a tough decision to not take my mother to my employer at the time of admission, but I have to say I have absolutely ZERO regrets for being led to and choosing Walnut Place. It has been a very positive experience and the therapy services, especially the team that worked with my mother, were excellent.”

LIFE ENRICHMENT PROGRAM

She also spoke highly of the Life Enrichment team at Walnut Place, indicating that the team always seeks to bring joy to residents’ lives and actually make meaningful room visits. In her own words, this industry professional said:

“I have never encountered such a solid, professional team in long-term care Life Enrichment. This is an unusually exemplary team of people who truly care for the residents they serve and clearly view their positions as more than just a job. This is sadly so rare and hard to come by.”



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For more information, call (214) 361-8923.